



BIRMINGHAM ASSAY OFFICE

# COURSES



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A GUIDE TO OUR SKILLS &  
KNOWLEDGE DEVELOPMENT  
OPPORTUNITIES

2024

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WELCOME

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CALENDAR

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FACE TO FACE COURSES

UK Hallmarking Explained	3
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CONTACT US

# WELCOME

## TO BIRMINGHAM ASSAY OFFICE



Birmingham Assay Office is here to expand knowledge. Whether through our online learning courses like 'Understanding Jewellery Regulations' or through our face-to-face courses such as 'UK Hallmarking Explained', 'Understanding Diamonds', 'Understanding Plating'.

This unique blend of expertise provides delegates with the relevant knowledge, training and skill set to confidently sell and utilise products and services.

# JAN

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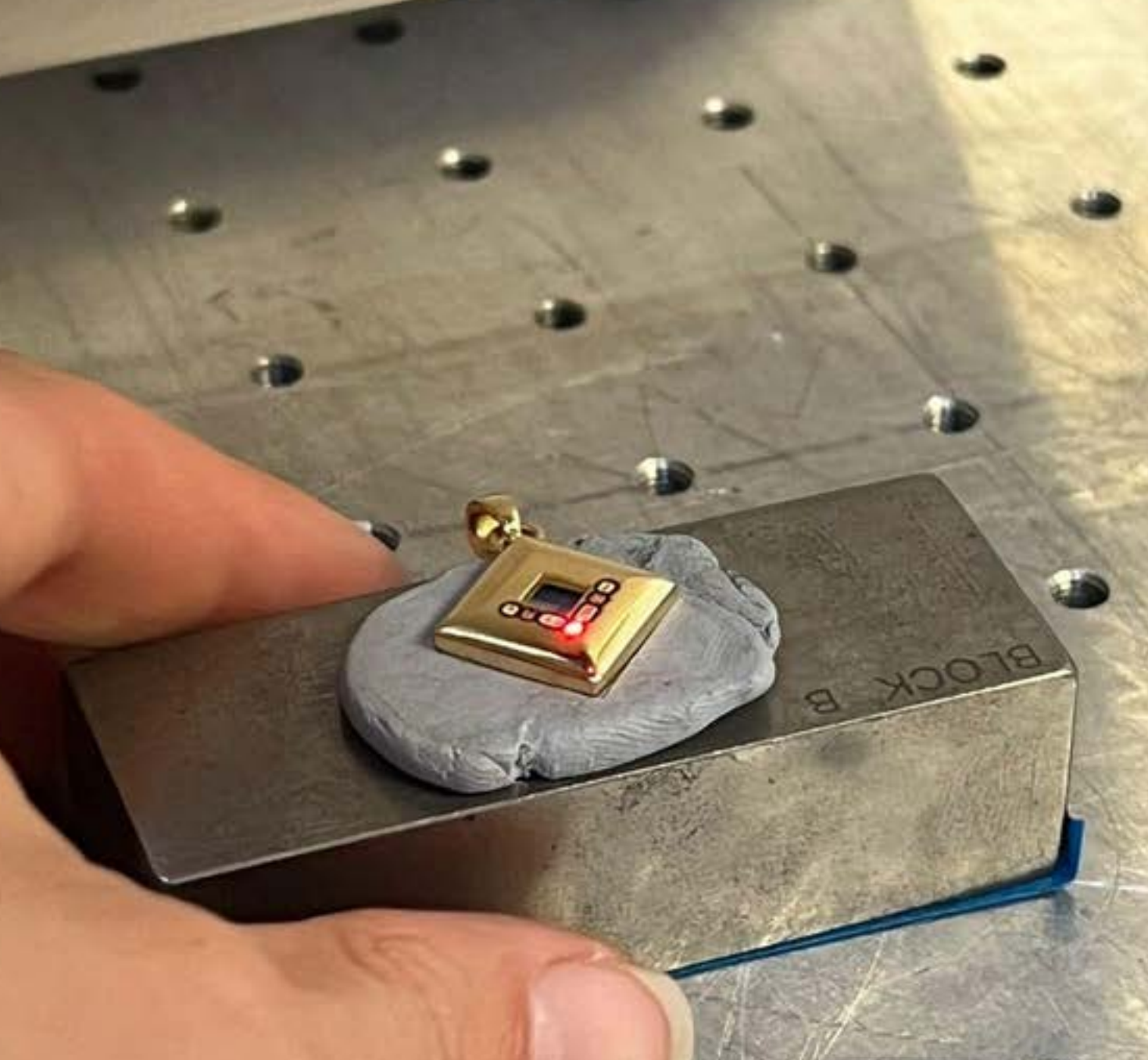


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# UK HALLMARKING EXPLAINED

Delivered by Marie Brennan, Senior Account Manager at Birmingham Assay Office, the course is an ideal introduction to those working in the jewellery or precious metal trades, who would like to learn more about hallmarking.

It will cover the history of hallmarking, a vital piece of consumer protection and will update delegates on current UK Hallmarking regulations. Delegates will learn about hallmarking origins with a brief history of hallmarking in the UK, the development of UK Assay Offices, current hallmarking legislation, the importance of the International Hallmarking convention and current UK Jewellery market trends.



01

February

01

May

01

August

02

October



Thursday  
9:30am - 1:30pm

£50

[CLICK HERE](#)



Wednesday  
9:30am - 1:30pm

£50

[CLICK HERE](#)



Thursday  
9:30am - 1:30pm

£50

[CLICK HERE](#)



Wednesday  
9:30am - 1:30pm

£50

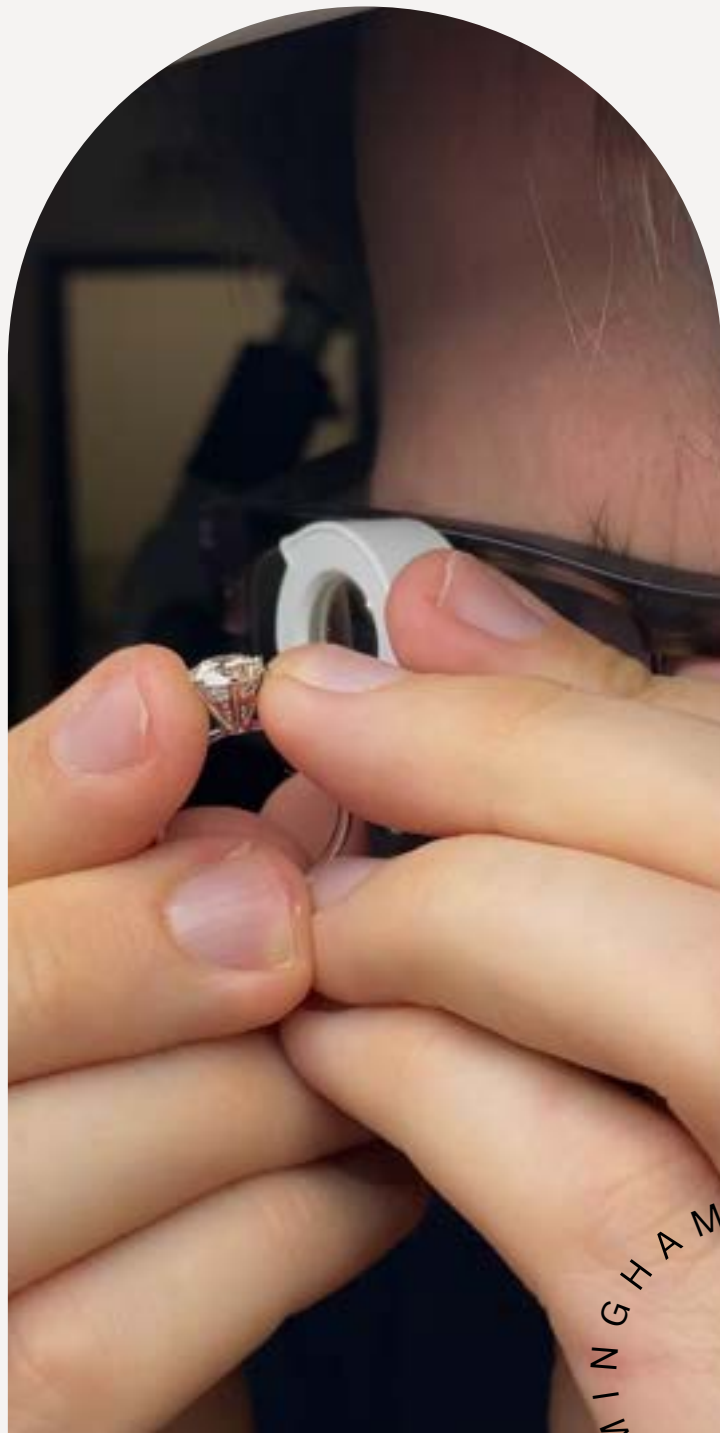
[CLICK HERE](#)

Alternatively, book directly by emailing [customerservice@theassayoffice.co.uk](mailto:customerservice@theassayoffice.co.uk)

\*all prices include VAT

# UNDERSTANDING DIAMONDS

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BIRMINGHAM ASSAY OFFICE  
ANCHOR

This course is intended for retail staff who already have some experience of selling jewellery and precious stones. It will provide an in depth understanding of diamonds improving their confidence when selling.

Delegates will gain a greater understanding of the 4 C's and also diamond treatments, simulants and synthetics. You will also learn about the different types of diamond cuts, how to observe and assess loose diamonds in retail conditions and the key selling points around diamonds.



05

March

03

September



Tuesday  
9:30am - 3:30pm

**£355**  
With complimentary  
lunch & refreshments

[CLICK HERE](#)



Tuesday  
9:30am - 3:30pm

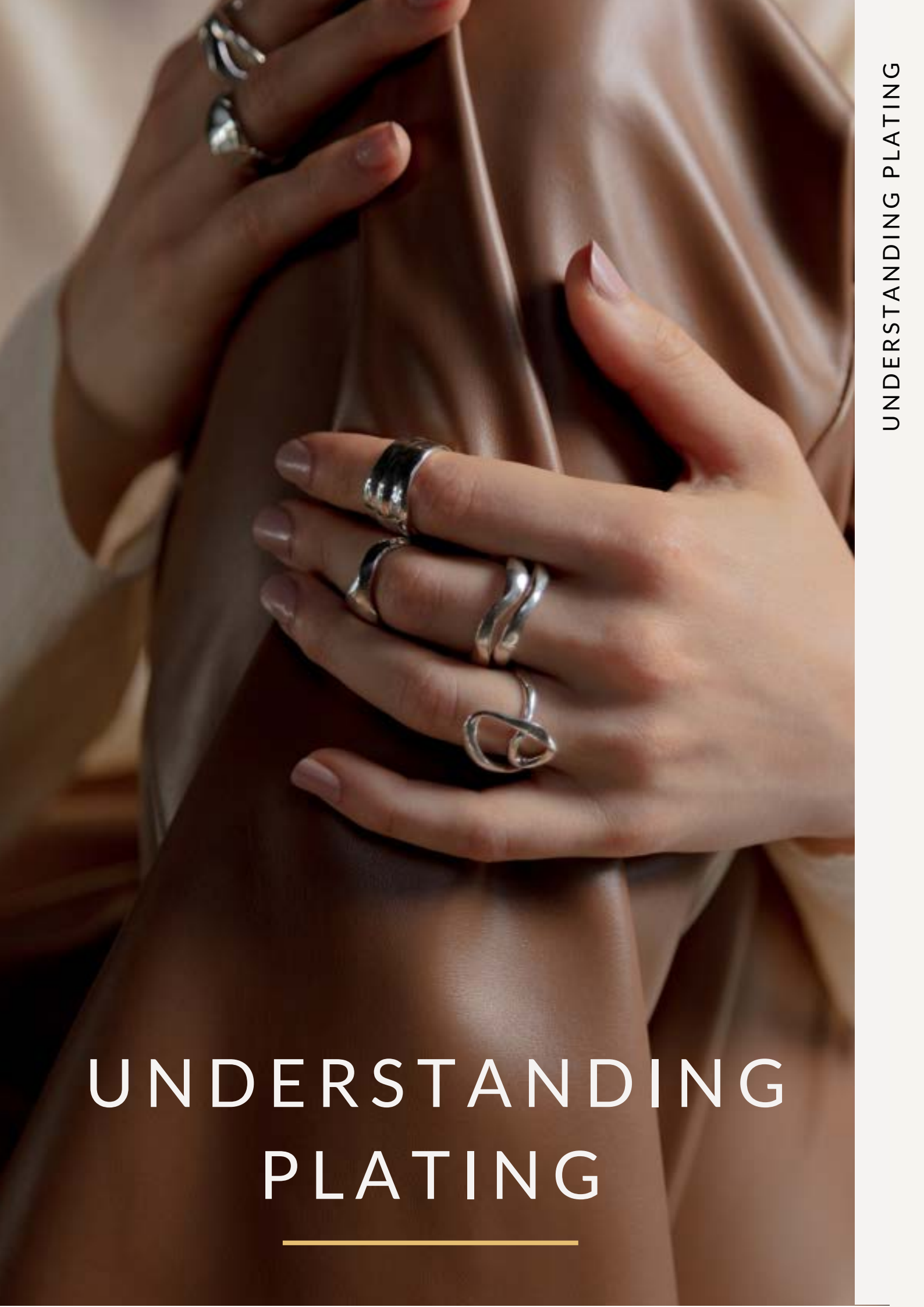
**£355**  
With complimentary  
lunch & refreshments

[CLICK HERE](#)

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# UNDERSTANDING PLATING

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BIRMINGHAM ASSAY OFFICE

Designed to support buyers, technologists, and those responsible for quality assurance for fine and fashion/costume jewellery and metal plated accessories.

Hosted by our Technical Director, Dippal Manchanda, the course highlights important and appropriate factors to include within retail plating specifications, reflecting the most commonly coated or occurring quality or consumer satisfaction issues.

15

March



Friday  
9:00am - 5:00pm

**£475**  
With complimentary  
lunch & refreshments

[CLICK HERE](#)

01

October



Tuesday  
9:00am - 5:00pm

**£475**  
With complimentary  
lunch & refreshments

[CLICK HERE](#)

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include VAT

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# JEWELLERY REGULATIONS: WHAT YOU NEED TO KNOW

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This course offers delegates an in-depth understanding of the most important regulations impacting jewellery and consumer products.

This program is designed to provide jewellery buyers, technical personnel, quality assurance teams, consultants, and internal auditors with essential knowledge to ensure risk mitigation and uphold compliance across global markets.

Held by Technical Director Dippal Manchanda, the course also offers a comprehensive understanding of key regulatory frameworks including:

- REACH (Registration, Evaluation, Authorisation of Chemicals) 1907/2006
- California's Prop 65 pertaining to Metal-Containing Jewellery, Consumer Product Safety Improvement Act (CPSIA) 2008

Plus, additional regulatory topics and best practices to ensure compliance and safety in the jewellery industry.

**2**  
July



Tuesday  
10:00am - 12:30pm

**£180**  
Online course

[CLICK HERE](#)

**12**  
November



Friday  
10:00am - 12:30pm

**£180**  
Online course

[CLICK HERE](#)

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include VAT

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BIRMINGHAM ASSAY OFFICE

JEWELLERY REGULATIONS: WHAT YOU NEED TO KNOW



# FAKES, FRAKEN & CUSTOM WATCHES



This course is suitable for Valuers, Auction House Specialists, Pawnbrokers, Retailers, Insurers, Collectors, and anyone who needs to identify fake, Franken, or customised watches.

This very popular one day course will teach you the approach and methodology for authentication, and the resources available to assist you. Learn what constitutes a Franken watch, the steps you need to take to identify them and the limits to what can be detected. You will understand the techniques used to identify customised watches and be made aware of the impact that various forms of customisation have on the integrity of a watch and its future value.

14

May



Tuesday  
10:00am - 4:00pm

**£475**  
With complimentary  
lunch & refreshments

[CLICK HERE](#)

10

September



Tuesday  
10:00am - 4:00pm

**£475**  
With complimentary  
lunch & refreshments

[CLICK HERE](#)

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# CONTACT US



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